

iTube S.r.l.

iTube S.r.l. was founded in 2011, building on more than thirty years of experience gained by its founding partners in the design and manufacture of plastic pipes and fittings. Over the years, the Company has developed distinctive expertise in the design and manufacture of customised technical solutions, becoming a trusted partner for customers seeking quality, innovation and reliability.

Indeed, our strength lies in customisation: that's why we call ourselves the "*custom pipe specialist*". Building on an ongoing dialogue with our clients, we develop bespoke solutions that transform technical requirements into high-value-added products.

Each project involves:

- technical analysis of customer requirements;
- design and co-design;
- rapid prototyping using 3D technologies;
- technical validation and functional testing;
- in-house production and quality control.

The integration of manufacturing experience, technological innovation and technical expertise is a strategic factor in the Company's growth and in creating lasting value for customers, staff and stakeholders.

Mission

The mission of iTube S.r.l. is to develop and manufacture plastic pipes and fittings that help create value for customers through innovative, reliable and sustainable solutions.

We work closely with our customers to understand and define their requirements, drawing on our technical expertise, experience and design capabilities to identify the most effective solutions to the challenges entrusted to us.

We believe that our success is closely linked to that of our customers. For this reason, we focus our efforts on developing innovative, reliable and sustainable solutions that contribute to the growth of our customers' businesses while providing end users with a high-quality and satisfying user experience.

Our growth, both as an organisation and as individuals, stems from our ability to create value for customers and all stakeholders through continuous improvement, innovation and the quality of the products and services we provide.

Key Principles

Management has identified the following principles as the pillars of its corporate policy:

- ***Customer Focus***

The customer is at the heart of all Company activities. Our goal is to understand and anticipate customer needs, providing products and services that fully meet their expectations, requirements and future needs.

- ***Continuous Innovation***

Innovation is the driving force behind the Company's growth. iTube S.r.l. promotes the continuous improvement of products, processes and solutions through investment in technology, skills development and collaboration with customers.

- ***Valuing People***

People are the organisation's most important assets. All staff are involved in pursuing the Company's goals and are encouraged to contribute actively to continuous improvement through their expertise, responsibility and participation.

- ***Quality and Reliability***

The Company is committed to ensuring safe, reliable products that comply with applicable requirements, while maintaining high-quality standards throughout the production process.

Management Commitments

In pursuing these principles, Management is committed to:

- maintaining a Quality Management System that complies with the requirements of ISO 9001;
- continually improving the effectiveness of Company processes and the performance of the management system;
- applying continuous improvements and Lean Manufacturing methodologies, including 5S and SMED;
- periodically analysing the Company's context and risks/opportunities using a Risk Based Thinking approach;
- ensuring compliance with applicable legal, regulatory and contractual requirements;
- ensuring control over production processes, purchased products and supplier performance;

- continuously monitoring customer satisfaction as a key indicator of Company effectiveness;
- promoting continuous training and the professional development of staff;
- establishing and periodically reviewing measurable goals consistent with the Company's strategic direction;
- communicating and disseminating this Policy to all staff and stakeholders.

Strategic Goal

The fundamental goal of iTube S.r.l. is to ensure the Company's sustainable growth through complete customer satisfaction, achieved by providing high-quality products and services, pursuing continuous innovation and effectively implementing the Quality Management System.

This Policy provides the framework for establishing the Company's goals and is periodically reviewed by Management to ensure its continuing suitability and effectiveness.

Sole Director
Eng. Paolo Camillini

iTube s.r.l.
L'Amministratore Unico
Ing. Paolo Camillini